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To: Examiner Isaac M. Woo **From:** Steven Fischman

Fax: 703-746-7239 **Pages:** 28 pages including cover sheet

Phone: **Date:** 5/20/2003

Re: U.S. Serial No. 09/778,378 **CC:**

Group Art Unit: 2172

Docket No. YOR920000766US1 (14069)

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Docket No.

Y0R920000766US1 (14069)Serial No.
09/778,378Filing Date
February 7, 2001Examiner
Isaac M. WooGroup Art Unit
2172Invention: **CUSTOMER SELF SERVICE SUBSYSTEM FOR CLASSIFYING USER CONTEXTS***Official*

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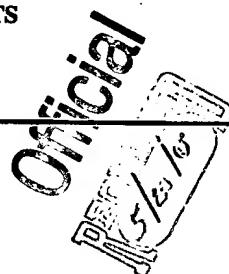
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Docket No.

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Serial No.
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Invention: CUSTOMER SELF SERVICE SUBSYSTEM FOR CLASSIFYING USER CONTEXTS

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Transmitted herewith is an amendment in the above-identified application.

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TOTAL CLAIMS	24 -	24 =	0	x \$18.00	\$0.00
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Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
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Dated: May 20, 2003

Steven Fischman
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